Will we make the month end "target" number?

Posted on Jan 04, Posted b	oy <u>T</u>	om Reilly	Category	<u>Forecasting</u>

Everyone is asked this question.

Everyone tries to answer it.

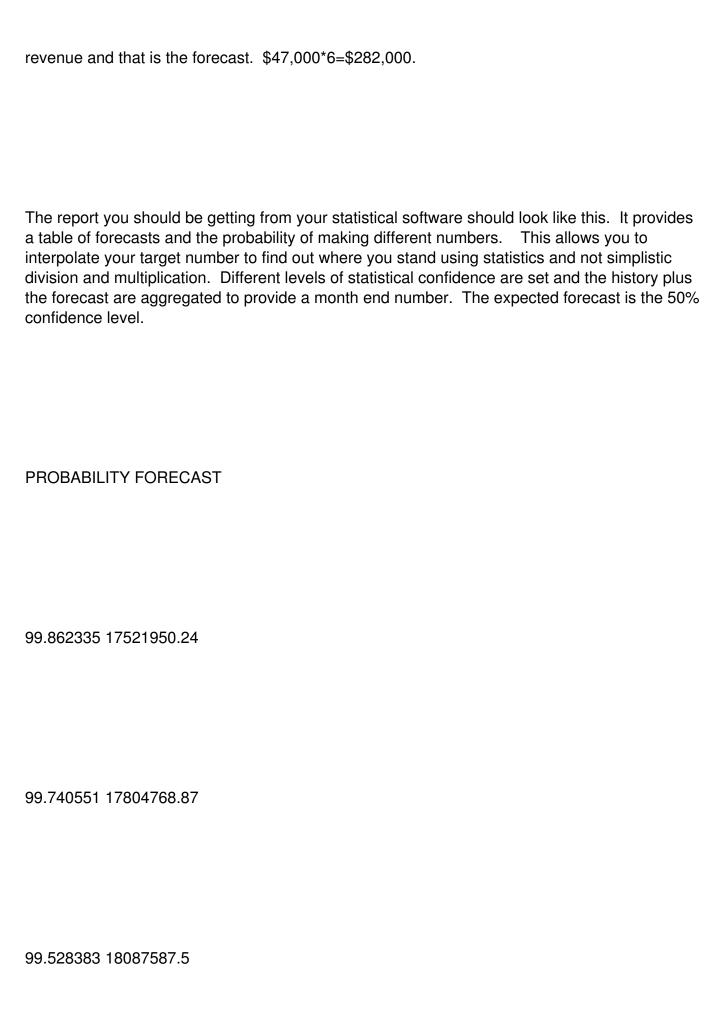
Everyone wants the "Early Warning" and quarter end numbers for "the street". Finance or Accounting are often asked by the organization to make these projections, but the truth is (and hurts) that they don't have the time series analysis tools and awareness needed to provide a good forecast.

The question is "Are you using your modeling skills to help you answer that question" or are you using simple averaging and ratio estimates to figure this one out?

We were asked at a Forecasting Conference by a P&G employee how to do this. They had NOT identified the change in level down due to the financial crises in 2008. Why? They were using simple approaches to forecast to a not so simple problem. You need to model the data to do it correctly and not just blindly apply back of the envelope methods.

The problem is that when you use simple methods like ratio estimates you are assuming that Wednesday's behave the same as Saturdays. That assumption is the problem. Less likely, but often we see the first few days of the month stronger due to a paycheck effect. So, the first few days are an outlier and yet they are being used to project. The wrong way to forecast the month end number is like this:

We are 5 days into the month and we want to forecast the expected month end number. We take the first 5 days revenue/sales(ie \$47,000). We take the number of days in a month (ie 30) and take 30 and divide it by 5 which results in a factor of 6. We multiply 6 by the 5 days of



99.172964 18370406.13		
98.600522 18653224.75		
97.714171 18936043.38		
96.394897 19218862.01		
94.507447 19501680.64		

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91.911957 19784499.27		
88.481731 20067317.9		
84.124939 20350136.53		
78.806855 20632955.15		
72.569247 20915773.78		
65.538755 21198592.41		

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3.605103 24309597.33

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To do this properly, you need to model the data using daily data. We recommend about 3 years of historical data. You need to consider all of these issues:
Day of the week effects, Seasonality, Trends, Holiday effects, Day of the month effects, outliers, Lead/Lags around Holidays, changes in seasonality(ie Saturdays are high and then over time becomes like the other days of the week)
Once you build a model that is sophisticated to truly model and understand the patterns within the data, you can then forecast with a reduced level of bias. Let's describe SOME of the different components in this model now
1)The average demand is 148k 2)Demand is low by 241k on Women's Day - note that this is data from South Africa 3)The day before Reconciliation Day is high by 113k 4)MONTH_EFF09 means Septembers are typically low by 11k 5)FIXED_EFF_N10107 means that the first day of the week is low by 164k Note that the data begins on 7/1/2007 which is a Sunday 6)WKINM01 means that the first week of the month is high by 64k 7)FIXED_DAY01 means that the first day of the month is low by 56k 8)SEASONAL PULSE beginning at 164/ 2 8/16/2010 means that volume AT or ABOUT on Mondays became higher by 152k starting on 8/16/2010 9)LEVEL SHIFT beginning at 7/30/2010 found overall volume to be higher by 21k. 10)PULSE outlier found on 11/1/2010 was low by 368k. The 41 outliers are reported by importance statistically.

Series __07010796RRAE

Y(T) = .14855E+06

+[X1(T)][(-

```
G_WOMEN + [X2(T)][(-.18020E+06)]
.24148E+06)]
       G HERITAGE
                        +[X3(T)][(+ .11308E+06B**-1- .25778E+06+ .18230E+06B** 1
                              + .23546E+06B** 2+ .19179E+06B** 3+ .18266E+06B**
                        +[X4(T)][(+ .16671E+06B**-3+ .17821E+06B**-2+
5)]
     G RECONCILE
.15050E+06B**-1
                                            - .22621E+06- .19222E+06B** 1)]
         M XMAS
                      +[X5(T)][(+ .31591E+06B^{**}-4+ .17758E+06B^{**}-3+ 64947. B^{**}-2]
                            - .21378E+06)]
                 +[X6(T)][(- 72258. B**-3- .20193E+06B**-2+ 87829. B**-1
M NEWYEARS
                    - .20174E+06B** 1)]
                                                            M EASTER
+[X7(T)][(- .23159E+06+ 94924. B** 1)]
                                             G FREEDOM
                                                             +[X8(T)][(+ 90703.
B^{**}-2+49047. B^{**}-1-.18390E+06)] G_WORKERS +[X9(T)][(-.23416E+06+51151)]
B** 1+ 76470. B** 2)] G YOUTH
                                   +[X10(T)[(- 11845. )]
MONTH EFF09
                 +[X11(T)[(- 21861. )]
                                                         MONTH EFF10
+[X12(T)[(- 17001.
                                       MONTH EFF11
                                                         +[X13(T)[(- 20620. )]
                 MONTH EFF01
                                   +[X14(T)[(-29782.)]
MONTH EFF02
                                                         MONTH EFF03
                  +[X15(T)[(- 13982. )]
+[X16(T)](- 11262.
                                       MONTH EFF04
                                                         +[X17(T)[(-.16496E+06)]
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    FIXED EFF N10307
                          +[X19(T)[(+87981.)]
FIXED EFF N10407
                     +[X20(T)[(+ 38655. )]
FIXED EFF N10507
                      +[X21(T)[(+ 25474. )]
FIXED EFF N10607
                      +[X22(T)[(+ 64857.)]
                                                             WKINM01
+[X23(T)[(- 56641. )]
                                       FIXED DAY01
                                                      +[X24(T)[(+ 46855.)]
                FIXED DAY08
                                 +[X25(T)[(+ 44857. )]
FIXED DAY09
                 +[X26(T)[(+ 22607. )]
                                                        FIXED DAY10
+[X27(T)[(+ 17102. )]
                                       FIXED DAY17
                                                        +[X28(T)[(+ .15233E+06)]
                   :SEASONAL PULSE 1143
                                                 164/ 2 8/16/2010
I~S01143 07010796RRAE
                            +[X29(T)[(+ 21070. )]
                                                                   :LEVEL
SHIFT 1126
                      161/ 6 7/30/2010 I~L01126 07010796RRAE
                                                                   +[X30(T)](-
                               :PULSE
                                           1220
                                                          175/ 2 11/ 1/2010
.36860E+06)]
                            +[X31(T)[(- .37728E+06)]
I~P01220 07010796RRAE
                                                                     :PULSE
                 25/ 2 12/17/2007 I~P00170 07010796RRAE +[X32(T)](- 32079.
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                                                   60/ 4 8/20/2008
)]
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                                                                     :PULSE
                 153/ 3 6/ 1/2010 I~P01067 07010796RRAE
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                                                    20/ 6 11/16/2007
 )]
I~L00139 07010796RRAE
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  1129
                                                              +[X36(T)](+
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                                           536
                                                          77/ 4 12/17/2008
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                                                          95/ 4 4/22/2009
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  1159
                 166/ 4 9/1/2010 I~P01159 07010796RRAE
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                                                          79/ 1 12/28/2008
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                                           547
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   308
                                                             +[X44(T)](+
.21111E+06)]
                               :PULSE
                                           180
                                                          26/ 5 12/27/2007
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                                          1097
                                                          157/ 5 7/ 1/2010
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                                                                      :PULSE
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                                                          163/ 5 8/12/2010
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                                                              +[X50(T)[(+
                 111/ 2 8/10/2009 I~P00772 07010796RRAE
.22993E+06)]
                               :PULSE
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                     :SEASONAL PULSE 833
)]
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I~S00833 07010796RRAE
                            +[X53(T)[(-.18772E+06)]
                                                                     :PULSE
                 170/ 6 10/ 1/2010 I~P01189 07010796RRAE
                                                              +[X54(T)](+
  1189
                               :PULSE
.21572E+06)]
                                          771
                                                          111/ 1 8/9/2009
I~P00771 07010796RRAE
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                                                                   :LEVEL
      901
                      129/ 5 12/17/2009 I~L00901 07010796RRAE
SHIFT
                                                                   +[X56(T)](+
97577. )]
                            :PULSE
                                         367
                                                        53/ 3 7/ 1/2008
                            +[X57(T)[(+ .17982E+06)]
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                  26/ 7 12/29/2007 I~P00182 07010796RRAE
                                                              +[X58(T)](+
.12688E+06)]
                               :PULSE
                                           312
                                                          45/ 4 5/ 7/2008
                            +[X59(T)[(+ .13894E+06)]
I~P00312 07010796RRAE
                                                                      :PULSE
                  45/ 5 5/8/2008 I~P00313 07010796RRAE
                                                             +[X60(T)[(+
   313
.14256E+06)]
                               :PULSE
                                          1040
                                                          149/ 4 5/ 5/2010
                            +[X61(T)[(+ .13974E+06)]
I~P01040 07010796RRAE
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                                                              +[X62(T)[(-
   408
.19002E+06)]
                               :PULSE
                                          996
                                                          143/ 2 3/22/2010
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                            +[X63(T)[(+49165.)]
                                                                   :SEASONAL
                      91/ 2 3/23/2009 I~S00632__07010796RRAE
PULSE 632
                                                                  +[X64(T)](+
                            :SEASONAL PULSE 1088
                                                             156/ 3 6/22/2010
29613. )]
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                            +[X65(T)[(+ .14847E+06)]
                                                                      :PULSE
  1013
                  145/ 5 4/8/2010 I~P01013 07010796RRAE
                                                              +[X66(T)](+
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                               :PULSE
                                           270
                                                          39/ 4 3/26/2008
I~P00270 07010796RRAE
                            +[X67(T)[(-.16349E+06)]
                                                                     :PULSE
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                 78/ 1 12/21/2008 I~P00540 07010796RRAE
                                                              +[X68(T)](-
.19112E+06)]
                               :PULSE
                                           176
                                                          26/ 1 12/23/2007
I~P00176 07010796RRAE
                                       + [A(T)]
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This looks easy to do, right?

